



## ACI Global Training Instructor Biography

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***Dr. Patricia Ryan***

Decision Services International, LLC  
Course: Airport Non-Aeronautical Revenues

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Dr. Patricia A. Ryan is currently a Division Director of Commercial Operations at Miami Dade Aviation Department, Miami, Florida. For the past four years, she has led the effort to restructure concessions at Miami International Airport in addition to overseeing all property matters for part of those four years. Her division is responsible for revenue generation in concessions, clubs, hotel, rental cars, parking and services and generates gross revenues exceeding \$500 million annually.

She was formerly with Reno Washoe Aviation Department as Director of Business Development and Properties and Richmond International Airport in a similar position. Dr. Ryan has been an aviation consultant for airports, airlines, and owned a fixed base operation in addition to other businesses over the past twenty-five years.

Dr. Ryan has been a professor for over twenty-five years at various Universities and an Associate Dean at Embry-Riddle Aeronautical University. She has also achieved recognition worldwide as a conference speaker. Her current involvements include President of ACI – Latin America and Caribbean Economic Committee; member of the ACI-LAC Training Committee; Secretary of the Board of Directors of Miami Lakes Chamber of Commerce; Board Member of the EWGA. And Chairman of the Staff/Parish Committee for her church.